	CUSTOMER FEEDBACK FORM		Issue Status	Rev 2
			Issue Date	01 st Nov 2019
			Issued by	HSEQA
	Document No.	PS-QHSE-FRM-120	Authorised By	Director

Dear Sir / Madam,

We, at POSH Subsea Pte Ltd, are firmly committed to improving the quality of our services.

As part of our desire to exceed customer expectations in terms of service quality, efficiency and professionalism and to ensure continual excellence in fulfilling our mission, we hereby invite your feedback and suggestions, so that we may serve you better.

All information given will be treated in the strictest confidence, and you may return the form by mail or fax to the above contacts. We would like to thank you for your time and effort in completing this form.

Client Company Name: LTHE, ONGC	Project Name: C8MFP, LTHE Project	Vessel/Barge Name: DSV Posh PW Natuna
	Project Number: BHC-0002	Location: Cluster Field

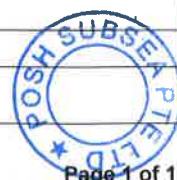
S.No	CATEGORIES	SCORE (10 – Excellent; to 1 – Poor)	REMARKS
01	HEALTH, SAFETY AND ENVIRONMENT		
1.1	Safety awareness, commitment and reporting by the Offshore Crew	10	
1.2	Environmental awareness, commitment and reporting by the Offshore Crew	10	
02	QUALITY		
2.1	Format and Content of project specific document, Procedures, HIRA, Dive Plans, and Offshore Reports	10	
03	OFFSHORE OPERATIONS		
3.1	Performance of the Vessel/Barge and/or Equipment	10	
3.2	Performance of Offshore Leadership and supervision	10	
3.3	Competency of Offshore Team	10	
3.4	Inter-Departmental and Client Communication	10	
3.5	Operational and Safety Briefings, Shift Handover Meetings, Toolbox Talks, etc	10	
3.6	Housekeeping	10	
04	OVERALL WEIGHTED SCORE	90	


Performance Score

- | | |
|----|--|
| 1 | Poor (project requirement ignored) |
| 3 | Below Expectations (some but not all project requirements met) |
| 5 | Met Expectations (met the project requirements) |
| 7 | Above Expectations (exceeded the project requirements) |
| 10 | Excellent / Far Exceeded Expectations (benchmark in performance) |

Overall Score	10	Overall weighted score selected by Customer / 9 = Overall Score
Any other suggestions / comments to improve our services (if any):		

Client Representative		POSH Subsea OCM	
Name:	K.V.S.K Das	Name:	JOHN FESS
Designation:	FE	Designation:	OC5
Date:	6/3/21	Date:	7/3/21
Signature:		Signature:	



	CUSTOMER FEEDBACK FORM		Issue Status	Rev 2
			Issue Date	01 st Nov 2019
			Issued by	HSEQA
	Document No.	PS-QHSE-FRM-120	Authorised By	Director

Dear Sir / Madam,

We, at POSH Subsea Pte Ltd, are firmly committed to improving the quality of our services.

As part of our desire to exceed customer expectations in terms of service quality, efficiency and professionalism and to ensure continual excellence in fulfilling our mission, we hereby invite your feedback and suggestions, so that we may serve you better.

All information given will be treated in the strictest confidence, and you may return the form by mail or fax to the above contacts. We would like to thank you for your time and effort in completing this form.

Client Company Name: LTHE, ONGC	Project Name: C8MFP, LTHE Project	Vessel/Barge Name: DSV Posh PW Natuna
	Project Number: BHC-0002	Location: Cluster Field


S.No	CATEGORIES	SCORE (10 – Excellent; to 1 – Poor)	REMARKS
01	HEALTH, SAFETY AND ENVIRONMENT		
1.1	Safety awareness, commitment and reporting by the Offshore Crew	09	
1.2	Environmental awareness, commitment and reporting by the Offshore Crew	09	
02	QUALITY		
2.1	Format and Content of project specific document, Procedures, HIRA, Dive Plans, and Offshore Reports	09	
03	OFFSHORE OPERATIONS		
3.1	Performance of the Vessel/Barge and/or Equipment	09	Need to improvement in cable management.
3.2	Performance of Offshore Leadership and supervision	09	
3.3	Competency of Offshore Team	09	
3.4	Inter-Departmental and Client Communication	09	
3.5	Operational and Safety Briefings, Shift Handover Meetings, Toolbox Talks, etc	09	
3.6	Housekeeping	09	
04	OVERALL WEIGHTED SCORE	81	

Performance Score

- | | |
|----|--|
| 1 | Poor (project requirement ignored) |
| 3 | Below Expectations (some but not all project requirements met) |
| 5 | Met Expectations (met the project requirements) |
| 7 | Above Expectations (exceeded the project requirements) |
| 10 | Excellent / Far Exceeded Expectations (benchmark in performance) |

Overall Score	9	Overall weighted score selected by Customer: 9 = Overall Score
---------------	---	--

Any other suggestions / comments to improve our services (if any):

Client Representative		POSH Subsea OCM	
Name:	Khanol Sawant	Name:	John Ferris
Designation:	HSE officer	Designation:	OC
Date:	06/03/2021	Date:	7/3/21
Signature:		Signature:	



Dear Sir / Madam,

We, at POSH Subsea Pte Ltd, are firmly committed to improving the quality of our services.

As part of our desire to exceed customer expectations in terms of service quality, efficiency and professionalism and to ensure continual excellence in fulfilling our mission, we hereby invite your feedback and suggestions, so that we may serve you better.

All information given will be treated in the strictest confidence, and you may return the form by mail or fax to the above contacts. We would like to thank you for your time and effort in completing this form.

Client Company Name: LTHE, ONGC	Project Name: C8MFP, LTHE Project	Vessel/Barge Name: DSV Posh PW Natuna
	Project Number: BHC-0002	Location: Cluster Field

S.No	CATEGORIES	SCORE (10 – Excellent; to 1 – Poor)	REMARKS
01	HEALTH, SAFETY AND ENVIRONMENT		
1.1	Safety awareness, commitment and reporting by the Offshore Crew	10	
1.2	Environmental awareness, commitment and reporting by the Offshore Crew	10	
02	QUALITY		
2.1	Format and Content of project specific document, Procedures, HIRA, Dive Plans, and Offshore Reports	10	
03	OFFSHORE OPERATIONS		
3.1	Performance of the Vessel/Barge and/or Equipment	10	
3.2	Performance of Offshore Leadership and supervision	10	
3.3	Competency of Offshore Team	10	
3.4	Inter-Departmental and Client Communication	10	
3.5	Operational and Safety Briefings, Shift Handover Meetings, Toolbox Talks, etc	10	
3.6	Housekeeping	10	
04	OVERALL WEIGHTED SCORE	90	

Performance Score

- | | |
|----|--|
| 1 | Poor (project requirement ignored) |
| 3 | Below Expectations (some but not all project requirements met) |
| 5 | Met Expectations (met the project requirements) |
| 7 | Above Expectations (exceeded the project requirements) |
| 10 | Excellent / Far Exceeded Expectations (benchmark in performance) |

Overall Score

Overall weighted score selected by Customer / 9 = Overall Score

Any other suggestions / comments to improve our services (if any):

Client Representative		POSH Subsea OCM	
Name:	JAVED AKH TAR	Name:	JOHN FERRIS
Designation:	LTME QC	Designation:	OCF
Date:	06/03/2021	Date:	7/3/21
Signature:		Signature:	



Dear Sir / Madam,

We, at POSH Subsea Pte Ltd, are firmly committed to improving the quality of our services.

As part of our desire to exceed customer expectations in terms of service quality, efficiency and professionalism and to ensure continual excellence in fulfilling our mission, we hereby invite your feedback and suggestions, so that we may serve you better.

All information given will be treated in the strictest confidence, and you may return the form by mail or fax to the above contacts. We would like to thank you for your time and effort in completing this form.

Client Company Name: LTHE, ONGC	Project Name: HRP-III, LTHE Project	Vessel/Barge Name: DSV Posh PW Natuna
	Project Number: BHC-0002	Location: Mumbai High Heera Field

S.No	CATEGORIES	SCORE (10 – Excellent; to 1 – Poor)	REMARKS
01	HEALTH, SAFETY AND ENVIRONMENT		
1.1	Safety awareness, commitment and reporting by the Offshore Crew	8	
1.2	Environmental awareness, commitment and reporting by the Offshore Crew	8	
02	QUALITY		
2.1	Format and Content of project specific document, Procedures, HIRA, Dive Plans, and Offshore Reports	8	
03	OFFSHORE OPERATIONS		
3.1	Performance of the Vessel/Barge and/or Equipment	8	
3.2	Performance of Offshore Leadership and supervision	8	
3.3	Competency of Offshore Team	8	
3.4	Inter-Departmental and Client Communication	7	
3.5	Operational and Safety Briefings, Shift Handover Meetings, Toolbox Talks, etc	8	
3.6	Housekeeping	9	
04	OVERALL WEIGHTED SCORE	7.2	

Performance Score


- | | |
|----|--|
| 1 | Poor (project requirement ignored) |
| 3 | Below Expectations (some but not all project requirements met) |
| 5 | Met Expectations (met the project requirements) |
| 7 | Above Expectations (exceeded the project requirements) |
| 10 | Excellent / Far Exceeded Expectations (benchmark in performance) |

Overall Score = 08	Overall weighted score selected by Customer / 9 = Overall Score
---------------------------	---

Any other suggestions / comments to improve our services (if any):

Client Representative		POSH Subsea OCM	
Name:	Kranthiagar	Name:	Sigurdur Klein
Designation:	FE - LTHE	Designation:	OCS
Date:	10-1-2021	Date:	12 Jan 2021
Signature:	<i>[Signature]</i>	Signature:	S. Klein



	CUSTOMER FEEDBACK FORM		Issue Status	Rev 2
			Issue Date	01 st Nov 2019
			Issued by	HSEQA
	Document No.	PS-QHSE-FRM-120	Authorised By	Director

Dear Sir / Madam,

We, at POSH Subsea Pte Ltd, are firmly committed to improving the quality of our services.

As part of our desire to exceed customer expectations in terms of service quality, efficiency and professionalism and to ensure continual excellence in fulfilling our mission, we hereby invite your feedback and suggestions, so that we may serve you better.

All information given will be treated in the strictest confidence, and you may return the form by mail or fax to the above contacts. We would like to thank you for your time and effort in completing this form.



Client Company Name: VML, ONGC	Project Name: PRP-VI, VML Project	Vessel/Barge Name: DSV Posh PW Natuna
	Project Number: BHC-0005	Location: Mumbai High South Field


S.No	CATEGORIES	SCORE (10 – Excellent; to 1 – Poor)	REMARKS
01	HEALTH, SAFETY AND ENVIRONMENT		
1.1	Safety awareness, commitment and reporting by the Offshore Crew	10	
1.2	Environmental awareness, commitment and reporting by the Offshore Crew	10	
02	QUALITY		
2.1	Format and Content of project specific document, Procedures, HIRA, Dive Plans, and Offshore Reports	10	
03	OFFSHORE OPERATIONS		
3.1	Performance of the Vessel/Barge and/or Equipment	10	
3.2	Performance of Offshore Leadership and supervision	9	
3.3	Competency of Offshore Team	9	
3.4	Inter-Departmental and Client Communication	9	
3.5	Operational and Safety Briefings, Shift Handover Meetings, Toolbox Talks, etc	9	
3.6	Housekeeping	9	
04	OVERALL WEIGHTED SCORE	85	

Performance Score

- | | |
|----|--|
| 1 | Poor (project requirement ignored) |
| 3 | Below Expectations (some but not all project requirements met) |
| 5 | Met Expectations (met the project requirements) |
| 7 | Above Expectations (exceeded the project requirements) |
| 10 | Excellent / Far Exceeded Expectations (benchmark in performance) |

Overall Score	9.4	Overall weighted score selected by Customer / 9 = Overall Score
Any other suggestions / comments to improve our services (if any):		

Client Representative		POSH Subsea OCM	
Name:	DILIP GHORAI	Name:	JOHN FESS
Designation:	Surveyor ABSI-TP1	Designation:	IMCA #3265
Date:	10/02/2021	Date:	
Signature:		Signature:	BELL DIVING SUPERVISOR 

	CUSTOMER FEEDBACK FORM		Issue Status	Rev 2
			Issue Date	01 st Nov 2019
			Issued by	HSEQA
	Document No.	PS-QHSE-FRM-120	Authorised By	Director

Dear Sir / Madam,

We, at POSH Subsea Pte Ltd, are firmly committed to improving the quality of our services.

As part of our desire to exceed customer expectations in terms of service quality, efficiency and professionalism and to ensure continual excellence in fulfilling our mission, we hereby invite your feedback and suggestions, so that we may serve you better.

All information given will be treated in the strictest confidence, and you may return the form by mail or fax to the above contacts. We would like to thank you for your time and effort in completing this form.

Client Company Name: VML, ONGC	Project Name: PRP-VI, VML Project	Vessel/Barge Name: DSV Posh PW Natuna
	Project Number: BHC-0005	Location: Mumbai High South Field

S.No	CATEGORIES	SCORE (10 – Excellent; to 1 – Poor)	REMARKS
01	HEALTH, SAFETY AND ENVIRONMENT		
1.1	Safety awareness, commitment and reporting by the Offshore Crew	9	
1.2	Environmental awareness, commitment and reporting by the Offshore Crew	9	
02	QUALITY		
2.1	Format and Content of project specific document, Procedures, HIRA, Dive Plans, and Offshore Reports	9	
03	OFFSHORE OPERATIONS		
3.1	Performance of the Vessel/Barge and/or Equipment	10	
3.2	Performance of Offshore Leadership and supervision	10	
3.3	Competency of Offshore Team	9	
3.4	Inter-Departmental and Client Communication	9	
3.5	Operational and Safety Briefings, Shift Handover Meetings, Toolbox Talks, etc	9	
3.6	Housekeeping	9	
04	OVERALL WEIGHTED SCORE	83	

Performance Score

- | | |
|----|--|
| 1 | Poor (project requirement ignored) |
| 3 | Below Expectations (some but not all project requirements met) |
| 5 | Met Expectations (met the project requirements) |
| 7 | Above Expectations (exceeded the project requirements) |
| 10 | Excellent / Far Exceeded Expectations (benchmark in performance) |


Overall Score 9.2	Overall weighted score selected by Customer / 9 = Overall Score
Any other suggestions / comments to improve our services (if any):	

Client Representative		POSH Subsea OCM	
Name:	PRANAV S	Name:	JOHN FESS
Designation:	CA-ONGC DNV-GL	Designation:	IMCA #3285
Date:	10-02-2021	Date:	BELL DIVING SUPERVISOR
Signature:		Signature:	



☐ Witnessed ☐ Reviewed
And signed as sample with:

Date:
Sign:

	CUSTOMER FEEDBACK FORM		Issue Status	Rev 2
			Issue Date	01 st Nov 2019
			Issued by	HSEQA
	Document No.	PS-QHSE-FRM-120	Authorised By	Director

Dear Sir / Madam,

We, at POSH Subsea Pte Ltd, are firmly committed to improving the quality of our services.

As part of our desire to exceed customer expectations in terms of service quality, efficiency and professionalism and to ensure continual excellence in fulfilling our mission, we hereby invite your feedback and suggestions, so that we may serve you better.

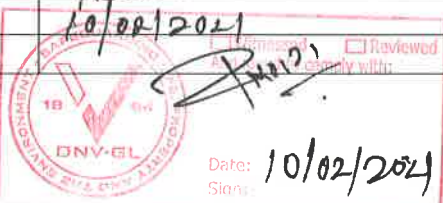

All information given will be treated in the strictest confidence, and you may return the form by mail or fax to the above contacts. We would like to thank you for your time and effort in completing this form.


Client Company Name: VML, ONGC	Project Name: PRP-VI, VML Project	Vessel/Barge Name: DSV Posh PW Natuna
	Project Number: BHC-0005	Location: Mumbai High South Field

S.No	CATEGORIES	SCORE (10 – Excellent; to 1 – Poor)	REMARKS
01	HEALTH, SAFETY AND ENVIRONMENT		
1.1	Safety awareness, commitment and reporting by the Offshore Crew	10	
1.2	Environmental awareness, commitment and reporting by the Offshore Crew	09	
02	QUALITY		
2.1	Format and Content of project specific document, Procedures, HIRA, Dive Plans, and Offshore Reports	10	
03	OFFSHORE OPERATIONS		
3.1	Performance of the Vessel/Barge and/or Equipment	09	
3.2	Performance of Offshore Leadership and supervision	10	
3.3	Competency of Offshore Team	10	
3.4	Inter-Departmental and Client Communication	10	
3.5	Operational and Safety Briefings, Shift Handover Meetings, Toolbox Talks, etc	10	
3.6	Housekeeping	10	
04	OVERALL WEIGHTED SCORE	88	

Performance Score	
1	Poor (project requirement ignored).
3	Below Expectations (some but not all project requirements met)
5	Met Expectations (met the project requirements)
7	Above Expectations (exceeded the project requirements)
10	Excellent / Far Exceeded Expectations (benchmark in performance)

Overall Score 9.7	Overall weighted score selected by Customer / 9 = Overall Score
Any other suggestions / comments to improve our services (if any):	

Client Representative		POSH Subsea OCM	
Name:	PRAKASH V. BHARANKAR	Name:	JOHN FESS
Designation:	HSEO.	Designation:	IMCA #3265
Date:	10/02/2021	Date:	BELL DIVING SUPERVISOR
Signature:		Signature:	

	CUSTOMER FEEDBACK FORM		Issue Status	Rev 2
			Issue Date	01 st Nov 2019
	Document No.	PS-QHSE-FRM-120	Issued by	HSEQA
			Authorised By	Director

Dear Sir / Madam,

We, at POSH Subsea Pte Ltd, are firmly committed to improving the quality of our services.

As part of our desire to exceed customer expectations in terms of service quality, efficiency and professionalism and to ensure continual excellence in fulfilling our mission, we hereby invite your feedback and suggestions, so that we may serve you better.

All information given will be treated in the strictest confidence, and you may return the form by mail or fax to the above contacts. We would like to thank you for your time and effort in completing this form.

Client Company Name: VML, ONGC	Project Name: PRP-VI, VML Project	Vessel/Barge Name: DSV Posh PW Natuna
	Project Number: BHC-0005	Location: Mumbai High South Field

S.No	CATEGORIES	SCORE (10 – Excellent; to 1 – Poor)	REMARKS
01	HEALTH, SAFETY AND ENVIRONMENT		
1.1	Safety awareness, commitment and reporting by the Offshore Crew	10	
1.2	Environmental awareness, commitment and reporting by the Offshore Crew	10	
02	QUALITY		
2.1	Format and Content of project specific document, Procedures, HIRA, Dive Plans, and Offshore Reports	10	
03	OFFSHORE OPERATIONS		
3.1	Performance of the Vessel/Barge and/or Equipment	10	<i>Overall excellent performance by Posh Sub sea team. *** keep growing</i>
3.2	Performance of Offshore Leadership and supervision	10	
3.3	Competency of Offshore Team	10	
3.4	Inter-Departmental and Client Communication	10	
3.5	Operational and Safety Briefings, Shift Handover Meetings, Toolbox Talks, etc	10	
3.6	Housekeeping	10	
04	OVERALL WEIGHTED SCORE	90	


Performance Score

- | | |
|----|--|
| 1 | Poor (project requirement ignored). |
| 3 | Below Expectations (some but not all project requirements met) |
| 5 | Met Expectations (met the project requirements) |
| 7 | Above Expectations (exceeded the project requirements) |
| 10 | Excellent / Far Exceeded Expectations (benchmark in performance) |

Overall Score 9	Overall weighted score selected by Customer / 9 = Overall Score
Any other suggestions / comments to improve our services (if any):	

Client Representative		POSH Subsea OCM	
Name:	ATAY KUMAR SHARMA	Name:	JOHN FESS
Designation:	ABS IV - DECK OFFICER	Designation:	IMCA #3265
Date:	10/02/2021	Date:	BELL DIVING SUPERVISOR
Signature:	<i>Atay</i>	Signature:	<i>John Fess</i>



	CUSTOMER FEEDBACK FORM		Issue Status	Rev 2
			Issue Date	01 st Nov 2019
			Issued by	HSEQA
	Document No.	PS-QHSE-FRM-120	Authorised By	Director

Dear Sir / Madam,

We, at POSH Subsea Pte Ltd, are firmly committed to improving the quality of our services.

As part of our desire to exceed customer expectations in terms of service quality, efficiency and professionalism and to ensure continual excellence in fulfilling our mission, we hereby invite your feedback and suggestions, so that we may serve you better.

All information given will be treated in the strictest confidence, and you may return the form by mail or fax to the above contacts. We would like to thank you for your time and effort in completing this form.

Client Company Name: VML, ONGC	Project Name: PRP-VI, VML Project	Vessel/Barge Name: DSV Posh PW Natuna
	Project Number: BHC-0005	Location: Mumbai High South Field

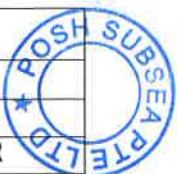
S.No	CATEGORIES	SCORE (10 – Excellent; to 1 – Poor)	REMARKS
01	HEALTH, SAFETY AND ENVIRONMENT		
1.1	Safety awareness, commitment and reporting by the Offshore Crew	10	
1.2	Environmental awareness, commitment and reporting by the Offshore Crew	9	
02	QUALITY		
2.1	Format and Content of project specific document, Procedures, HIRA, Dive Plans, and Offshore Reports	10	
03	OFFSHORE OPERATIONS		
3.1	Performance of the Vessel/Barge and/or Equipment	9	
3.2	Performance of Offshore Leadership and supervision	9	
3.3	Competency of Offshore Team	9	
3.4	Inter-Departmental and Client Communication	9	
3.5	Operational and Safety Briefings, Shift Handover Meetings, Toolbox Talks, etc	9	
3.6	Housekeeping	10	
04	OVERALL WEIGHTED SCORE	84	


Performance Score

- | | |
|----|--|
| 1 | Poor (project requirement ignored) |
| 3 | Below Expectations (some but not all project requirements met) |
| 5 | Met Expectations (met the project requirements) |
| 7 | Above Expectations (exceeded the project requirements) |
| 10 | Excellent / Far Exceeded Expectations (benchmark in performance) |

Overall Score	9.3	Overall weighted score selected by Customer / 9 = Overall Score
Any other suggestions / comments to improve our services (if any):		

Client Representative		POSH Subsea OCM	
Name:	ASHISH MAHAJAN	Name:	JOHN FESS
Designation:	FIELD ENGINEER	Designation:	IMCA #3265
Date:	10-02-2021	Date:	BELL DIVING SUPERVISOR
Signature:	<i>Ashish</i>	Signature:	<i>John Fess</i>



	CUSTOMER FEEDBACK FORM		Issue Status	Rev 2
			Issue Date	01 st Nov 2019
	Document No.	PS-QHSE-FRM-120	Issued by	HSEQA
			Authorised By	Director

Dear Sir / Madam,

We, at POSH Subsea Pte Ltd, are firmly committed to improving the quality of our services.

As part of our desire to exceed customer expectations in terms of service quality, efficiency and professionalism and to ensure continual excellence in fulfilling our mission, we hereby invite your feedback and suggestions, so that we may serve you better.

All information given will be treated in the strictest confidence, and you may return the form by mail or fax to the above contacts. We would like to thank you for your time and effort in completing this form.


Client Company Name: VML, ONGC	Project Name: PRP-VI, VML Project	Vessel/Barge Name: DSV Posh PW Natuna
	Project Number: BHC-0005	Location: Mumbai High South Field


S.No	CATEGORIES	SCORE (10 – Excellent; to 1 – Poor)	REMARKS
01	HEALTH, SAFETY AND ENVIRONMENT		
1.1	Safety awareness, commitment and reporting by the Offshore Crew	10	
1.2	Environmental awareness, commitment and reporting by the Offshore Crew	9	
02	QUALITY		
2.1	Format and Content of project specific document, Procedures, HIRA, Dive Plans, and Offshore Reports	10	
03	OFFSHORE OPERATIONS		
3.1	Performance of the Vessel/Barge and/or Equipment	9	
3.2	Performance of Offshore Leadership and supervision	10	
3.3	Competency of Offshore Team	9	
3.4	Inter-Departmental and Client Communication	10	
3.5	Operational and Safety Briefings, Shift Handover Meetings, Toolbox Talks, etc	9	
3.6	Housekeeping	10	
04	OVERALL WEIGHTED SCORE	86	

Performance Score

1	Poor (project requirement ignored)
3	Below Expectations (some but not all project requirements met)
5	Met Expectations (met the project requirements)
7	Above Expectations (exceeded the project requirements)
10	Excellent / Far Exceeded Expectations (benchmark in performance)

Overall Score 9.5	Overall weighted score selected by Customer / 9 = Overall Score
Any other suggestions / comments to improve our services (if any):	

Client Representative		POSH Subsea OCM	
Name:	BASHEER AHAMED K	Name:	JOHN FESS
Designation:	QA/QC	Designation:	IMCA #3265
Date:	11 Feb 2021	Date:	BELL DIVING SUPERVISOR
Signature:		Signature:	

	CUSTOMER FEEDBACK FORM		Issue Status	Rev 2
			Issue Date	01 st Nov 2019
			Issued by	HSEQA
	Document No.	PS-QHSE-FRM-120	Authorised By	Director

Dear Sir / Madam,

We, at POSH Subsea Pte Ltd, are firmly committed to improving the quality of our services.

As part of our desire to exceed customer expectations in terms of service quality, efficiency and professionalism and to ensure continual excellence in fulfilling our mission, we hereby invite your feedback and suggestions, so that we may serve you better.

All information given will be treated in the strictest confidence, and you may return the form by mail or fax to the above contacts. We would like to thank you for your time and effort in completing this form.


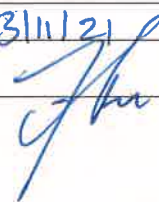
Client Company Name: TOTAL E&P BORNEO	Project Name: Well Intervention 2021 (TEPB) Brunei	Vessel/Barge Name: Posh PW Natuna
	Project Number:	Location: MLJ-3 Platform Brunei

S.No	CATEGORIES	SCORE (10 – Excellent; to 1 – Poor)	REMARKS
01	HEALTH, SAFETY AND ENVIRONMENT		
1.1	Safety awareness, commitment and reporting by the Offshore Crew	10	
1.2	Environmental awareness, commitment and reporting by the Offshore Crew	9	
02	QUALITY		
2.1	Format and Content of project specific document, Procedures, HIRA, Dive Plans, and Offshore Reports	9	
03	OFFSHORE OPERATIONS		
3.1	Performance of the Vessel/Barge and/or Equipment	10++	Amazing team and mood!
3.2	Performance of Offshore Leadership and supervision	10	
3.3	Competency of Offshore Team	10	
3.4	Inter-Departmental and Client Communication	9	
3.5	Operational and Safety Briefings, Shift Handover Meetings, Toolbox Talks, etc	10	
3.6	Housekeeping	9	
04	OVERALL WEIGHTED SCORE		

Performance Score

- | | |
|----|--|
| 1 | Poor (project requirement ignored) |
| 3 | Below Expectations (some but not all project requirements met) |
| 5 | Met Expectations (met the project requirements) |
| 7 | Above Expectations (exceeded the project requirements) |
| 10 | Excellent / Far Exceeded Expectations (benchmark in performance) |

Overall Score	Overall weighted score selected by Customer / 9 = Overall Score
Any other suggestions / comments to improve our services (if any):	

Client Representative		POSH Subsea	
Name:	DABZAT PIERRE-STEPHANE	Name:	Thomas Sayun
Designation:	CSR (TEPB)	Designation:	Barge Supt.
Date:	03/11/21	Date:	31/11/21
Signature:		Signature:	

PW NATUNA	
OFF NO :	41878-10-C
IMO NO :	3663016
FLAG :	PANAMA
GRT :	8691
NPT :	2607



CUSTOMER FEEDBACK FORM

Issue Status	Rev 2
Issue Date	01 st Nov 2019
Issued by	HSEQA
Authorised By	Director

Document No.	PS-QHSE-FRM-120
--------------	-----------------

Dear Sir / Madam,

We, at POSH Subsea Pte Ltd, are firmly committed to improving the quality of our services.

As part of our desire to exceed customer expectations in terms of service quality, efficiency and professionalism and to ensure continual excellence in fulfilling our mission, we hereby invite your feedback and suggestions, so that we may serve you better.

All information given will be treated in the strictest confidence, and you may return the form by mail or fax to the above contacts. We would like to thank you for your time and effort in completing this form.

Client Company Name:
TOTAL E&P BORNEOProject Name: **Well Intervention 2021 (TEPB)**
BruneiVessel/Barge Name: **Posh PW**
Natuna

Project Number:

Location: **MLJ-3 Platform Brunei**

S.No	CATEGORIES	SCORE (10 – Excellent; to 1 – Poor)	REMARKS
01	HEALTH, SAFETY AND ENVIRONMENT		
1.1	Safety awareness, commitment and reporting by the Offshore Crew	8	
1.2	Environmental awareness, commitment and reporting by the Offshore Crew	8	
02	QUALITY		
2.1	Format and Content of project specific document, Procedures, HIRA, Dive Plans, and Offshore Reports	9	
03	OFFSHORE OPERATIONS		
3.1	Performance of the Vessel/Barge and/or Equipment	8	
3.2	Performance of Offshore Leadership and supervision	10	
3.3	Competency of Offshore Team	9	
3.4	Inter-Departmental and Client Communication	10	
3.5	Operational and Safety Briefings, Shift Handover Meetings, Toolbox Talks, etc	10	
3.6	Housekeeping	8	
04	OVERALL WEIGHTED SCORE		

Performance Score


- | | |
|----|--|
| 1 | Poor (project requirement ignored) |
| 3 | Below Expectations (some but not all project requirements met) |
| 5 | Met Expectations (met the project requirements) |
| 7 | Above Expectations (exceeded the project requirements) |
| 10 | Excellent / Far Exceeded Expectations (benchmark in performance) |

Overall Score


Overall weighted score selected by Customer / 9 = Overall Score

Any other suggestions / comments to improve our services (if any):

THANKS FOR YOUR GOOD WORK!

Client Representative		POSH Subsea	
Name:	Leandro Moreno	Name:	Thomas Sayun
Designation:	RSES/CSR (TEPB)	Designation:	Barge Supt.
Date:	28.09.2021	Date:	28.09.2021
Signature:		Signature:	

PW NATUNA
OFF NO : 41878-10 C
IMO NO : 3663016
FLAG : PANAMA
GRT : 8691
NRT : 2607

	CUSTOMER FEEDBACK FORM		Issue Status	Rev 2
			Issue Date	01 st Nov 2019
			Issued by	HSEQA
	Document No	PS-QHSE-FRM-120	Authorised By	Director

Dear Sir / Madam,

We, at POSH Subsea Pte Ltd, are firmly committed to improving the quality of our services.

As part of our desire to exceed customer expectations in terms of service quality, efficiency and professionalism and to ensure continual excellence in fulfilling our mission, we hereby invite your feedback and suggestions, so that we may serve you better.

All information given will be treated in the strictest confidence, and you may return the form by mail or fax to the above contacts. We would like to thank you for your time and effort in completing this form.



Client Company Name: TOTAL E&P BORNEO	Project Name: Well Intervention 2021 (TEPB) Brunei	Vessel/Barge Name: Posh PW Natuna
	Project Number:	Location: MLJ-3 Platform Brunei

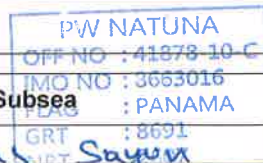
S.No	CATEGORIES	SCORE (10 – Excellent; to 1 – Poor)	REMARKS
01	HEALTH, SAFETY AND ENVIRONMENT		
1.1	Safety awareness, commitment and reporting by the Offshore Crew	10	
1.2	Environmental awareness, commitment and reporting by the Offshore Crew	10	
02	QUALITY		
2.1	Format and Content of project specific document, Procedures, HIRA, Dive Plans, and Offshore Reports	10	
03	OFFSHORE OPERATIONS		
3.1	Performance of the Vessel/Barge and/or Equipment	10	
3.2	Performance of Offshore Leadership and supervision	10	
3.3	Competency of Offshore Team	10	
3.4	Inter-Departmental and Client Communication	10	
3.5	Operational and Safety Briefings, Shift Handover Meetings, Toolbox Talks, etc	10	
3.6	Housekeeping	10	
04	OVERALL WEIGHTED SCORE		


Performance Score

- | | |
|----|--|
| 1 | Poor (project requirement ignored). |
| 3 | Below Expectations (some but not all project requirements met) |
| 5 | Met Expectations (met the project requirements) |
| 7 | Above Expectations (exceeded the project requirements) |
| 10 | Excellent / Far Exceeded Expectations (benchmark in performance) |

Overall Score	Overall weighted score selected by Customer / 9 = Overall Score
Any other suggestions / comments to improve our services (if any):	

Client Representative		POSH Subsea	
Name:	Hazim Mumin	Name:	Thomas
Designation:	HSEO	Designation:	B. Supt.
Date:	03/11/2021	Date:	03/11/2021
Signature:		Signature:	



	CUSTOMER FEEDBACK FORM		Issue Status	Rev 2
			Issue Date	01 st Nov 2019
			Issued by	HSEQA
	Document No.	PS-QHSE-FRM-120	Authorised By	Director

Dear Sir / Madam,

We, at POSH Subsea Pte Ltd, are firmly committed to improving the quality of our services.

As part of our desire to exceed customer expectations in terms of service quality, efficiency and professionalism and to ensure continual excellence in fulfilling our mission, we hereby invite your feedback and suggestions, so that we may serve you better.

All information given will be treated in the strictest confidence, and you may return the form by mail or fax to the above contacts. We would like to thank you for your time and effort in completing this form.

Client Company Name: HOEC	Project Name: B-80 Oil Field ROIW Project	Vessel/Barge Name: DP DSV Seamec Princess
	Project Number: BHC-0012	Location: B-80 Oil Field

S.No	CATEGORIES	SCORE (10 – Excellent; to 1 – Poor)	REMARKS
01	HEALTH, SAFETY AND ENVIRONMENT		
1.1	Safety awareness, commitment and reporting by the Offshore Crew	10	
1.2	Environmental awareness, commitment and reporting by the Offshore Crew	10	
02	QUALITY		
2.1	Format and Content of project specific document, Procedures, HIRA, Dive Plans, and Offshore Reports	10	
03	OFFSHORE OPERATIONS		
3.1	Performance of the Vessel/Barge and/or Equipment	10	
3.2	Performance of Offshore Leadership and supervision	10	
3.3	Competency of Offshore Team	10	
3.4	Inter-Departmental and Client Communication	10	
3.5	Operational and Safety Briefings, Shift Handover Meetings, Toolbox Talks, etc	10	
3.6	Housekeeping	10	
04	OVERALL WEIGHTED SCORE	90	

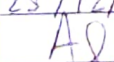
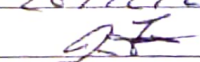
Performance Score

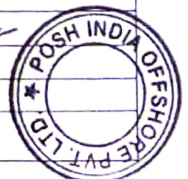
1
3
5
7
10


Poor (project requirement ignored)
Below Expectations (some but not all project requirements met)
Met Expectations (met the project requirements)
Above Expectations (exceeded the project requirements)
Excellent / Far Exceeded Expectations (benchmark in performance)

Overall Score	10	Overall weighted score selected by Customer / 8 = Overall Score
---------------	----	---

Any other suggestions / comments to improve our services (if any): Team for Project execution is very good. Vessel performance was also good. Work was done swiftly & safely. Thank you

Client Representative		POSH Subsea OCM	
Name:	APPI SINGH	Name:	JOHN FES
Designation:	PROJECT MANAGER	Designation:	OCM
Date:	25/12/2021	Date:	26/12/21
Signature:		Signature:	



	CUSTOMER FEEDBACK FORM		Issue Status	Rev 2
			Issue Date	01 st Nov 2019
	Document No.	PS-QHSE-FRM-120	Issued by	HSEQA
			Authorised By	Director

Dear Sir / Madam,

We, at POSH Subsea Pte Ltd, are firmly committed to improving the quality of our services.

As part of our desire to exceed customer expectations in terms of service quality, efficiency and professionalism and to ensure continual excellence in fulfilling our mission, we hereby invite your feedback and suggestions, so that we may serve you better.

All information given will be treated in the strictest confidence, and you may return the form by mail or fax to the above contacts. We would like to thank you for your time and effort in completing this form.

Client Company Name: HOEC	Project Name: B-80 Oil Field ROIW Project	Vessel/Barge Name: DP DSV Seamec Princess
	Project Number: BHC-0012	Location: B-80 Oil Field

S.No	CATEGORIES	SCORE (10 – Excellent; to 1 – Poor)	REMARKS
01	HEALTH, SAFETY AND ENVIRONMENT		
1.1	Safety awareness, commitment and reporting by the Offshore Crew	10	
1.2	Environmental awareness, commitment and reporting by the Offshore Crew	10	
02	QUALITY		
2.1	Format and Content of project specific document, Procedures, HIRA, Dive Plans, and Offshore Reports	9	
03	OFFSHORE OPERATIONS		
3.1	Performance of the Vessel/Barge and/or Equipment	10	
3.2	Performance of Offshore Leadership and supervision	10	
3.3	Competency of Offshore Team	10	
3.4	Inter-Departmental and Client Communication	9	
3.5	Operational and Safety Briefings, Shift Handover Meetings, Toolbox Talks, etc	10	
3.6	Housekeeping	9	
04	OVERALL WEIGHTED SCORE	87	

Performance Score

1

Poor (project requirement ignored)

3

Below Expectations (some but not all project requirements met)

5

Met Expectations (met the project requirements)

7

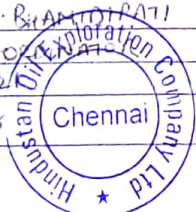
Above Expectations (exceeded the project requirements)


10

Excellent / Far Exceeded Expectations (benchmark in performance)

Overall Score	9.6	Overall weighted score selected by Customer: 9 = Overall Score
Any other suggestions / comments to improve our services (if any):		

Client Representative		POSH Subsea OCM	
Name:	SRINIVAS BHAKTIPATI	Name:	JOHN FEUS
Designation:	Proj. Co-Ordination	Designation:	OCM
Date:	19.12.2020	Date:	26/12/20
Signature:		Signature:	



	CUSTOMER FEEDBACK FORM		Issue Status	Rev 2
			Issue Date	01 st Nov 2019
			Issued by	HSEQA
	Document No.	PS-QHSE-FRM-120	Authorised By	Director

Dear Sir / Madam,

We, at POSH Subsea Pte Ltd, are firmly committed to improving the quality of our services.

As part of our desire to exceed customer expectations in terms of service quality, efficiency and professionalism and to ensure continual excellence in fulfilling our mission, we hereby invite your feedback and suggestions, so that we may serve you better.

All information given will be treated in the strictest confidence, and you may return the form by mail or fax to the above contacts. We would like to thank you for your time and effort in completing this form.

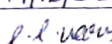
Client Company Name: HOEC	Project Name: B-80 Oil Field ROIW Project	Vessel/Barge Name: DP DSV Seamec Princess
	Project Number: BHC-0012	Location: B-80 Oil Field

S.No	CATEGORIES	SCORE (10 – Excellent; to 1 – Poor)	REMARKS
01	HEALTH, SAFETY AND ENVIRONMENT		
1.1	Safety awareness, commitment and reporting by the Offshore Crew	10	
1.2	Environmental awareness, commitment and reporting by the Offshore Crew	10	
02	QUALITY		
2.1	Format and Content of project specific document, Procedures, HIRA, Dive Plans, and Offshore Reports	10	
03	OFFSHORE OPERATIONS		
3.1	Performance of the Vessel/Barge and/or Equipment	9	
3.2	Performance of Offshore Leadership and supervision	10	
3.3	Competency of Offshore Team	10	
3.4	Inter-Departmental and Client Communication	10	
3.5	Operational and Safety Briefings, Shift Handover Meetings, Toolbox Talks, etc	10	
3.6	Housekeeping	9	
04	OVERALL WEIGHTED SCORE	88	

Performance Score

- | | |
|----|--|
| 1 | Poor (project requirement ignored) |
| 3 | Below Expectations (some but not all project requirements met) |
| 5 | Met Expectations (met the project requirements) |
| 7 | Above Expectations (exceeded the project requirements) |
| 10 | Excellent / Far Exceeded Expectations (benchmark in performance) |

Overall Score	9.7	Overall weighted score selected by Customer / 9 – Overall Score
Any other suggestions / comments to improve our services (if any): —		

Client Representative		POSH Subsea OCM	
Name:	EALALA YARUNESA ELANGKAN	Name:	John For
Designation:	PROJECT ENGINEER	Designation:	OCM
Date:	19/12/2021	Date:	26/12/21
Signature:		Signature:	